



## Service Feedback

At the Kingston Frontenac Public Library, we welcome feedback on the services we provide. Patrons are welcome to submit feedback in person, by telephone, in writing, through social media, by email or via the Contact Us form on our website. This form may be used by patrons wishing to submit feedback in writing.

Patrons that provide their contact information will receive an acknowledgement of their feedback within two business days of its receipt and a response within ten business days.

**Contact Information:** (e.g. name, phone number, email address etc.)

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**Please respond to me by:**       telephone       email       in writing/letter

**Feedback:** (Please provide a detailed description of the issue or suggestion)

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Personal information collected by the Kingston Frontenac Public Library is done so under the authority of the Public Libraries Act, R.S.O. 1990, c. P.44., s. 4(3) and s. 20 and the Municipal Freedom of Information and Protection of Privacy Act, R.S.O., c. M.56., s. 28(2) The information collected will be used in the process of the library's business. Questions regarding the collection of this information should be directed to the Chief Librarian/CEO, Kingston Frontenac Public Library, 130 Johnson Street, Kingston, ON K7L 1X8 613-549-8888